

Five Points Transformation Update

Riders Advisory Council
May 2025

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Contacts

Project Managers

- Keli Davis, Director of Facilities Program Management
kdavis3@itsmarta.com
- Romon Moultrie, Project Manager II
rmoultrie@itsmarta.com

Communications and Outreach

- Greg Giuffrida, Director of Capital Communications
ggiuffrida@itsmarta.com
- Taylor Doyle, Communications Specialist
tdoyle-CTR@itsmarta.com
- fivepoints@itsmarta.com



Project Goal

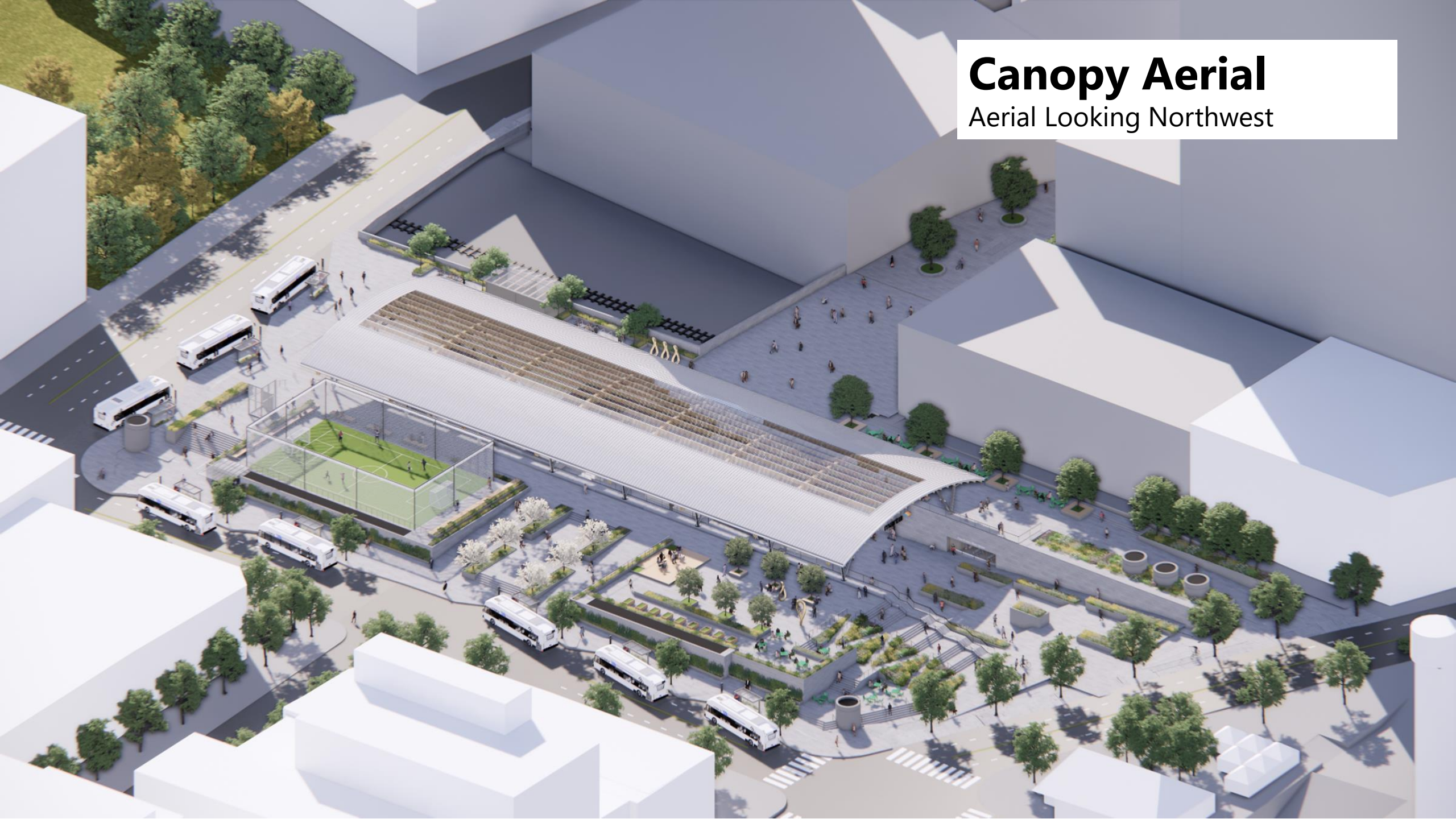
To create a world-class transit hub and civic space, with minor disruption to MARTA operations and customers

Project Scope

- Deconstruction of the concrete canopy structure
- New canopy to fully protect critical infrastructure
- Improving access to rail and bus operations
- New plaza with community amenities
- New Customer Service facilities

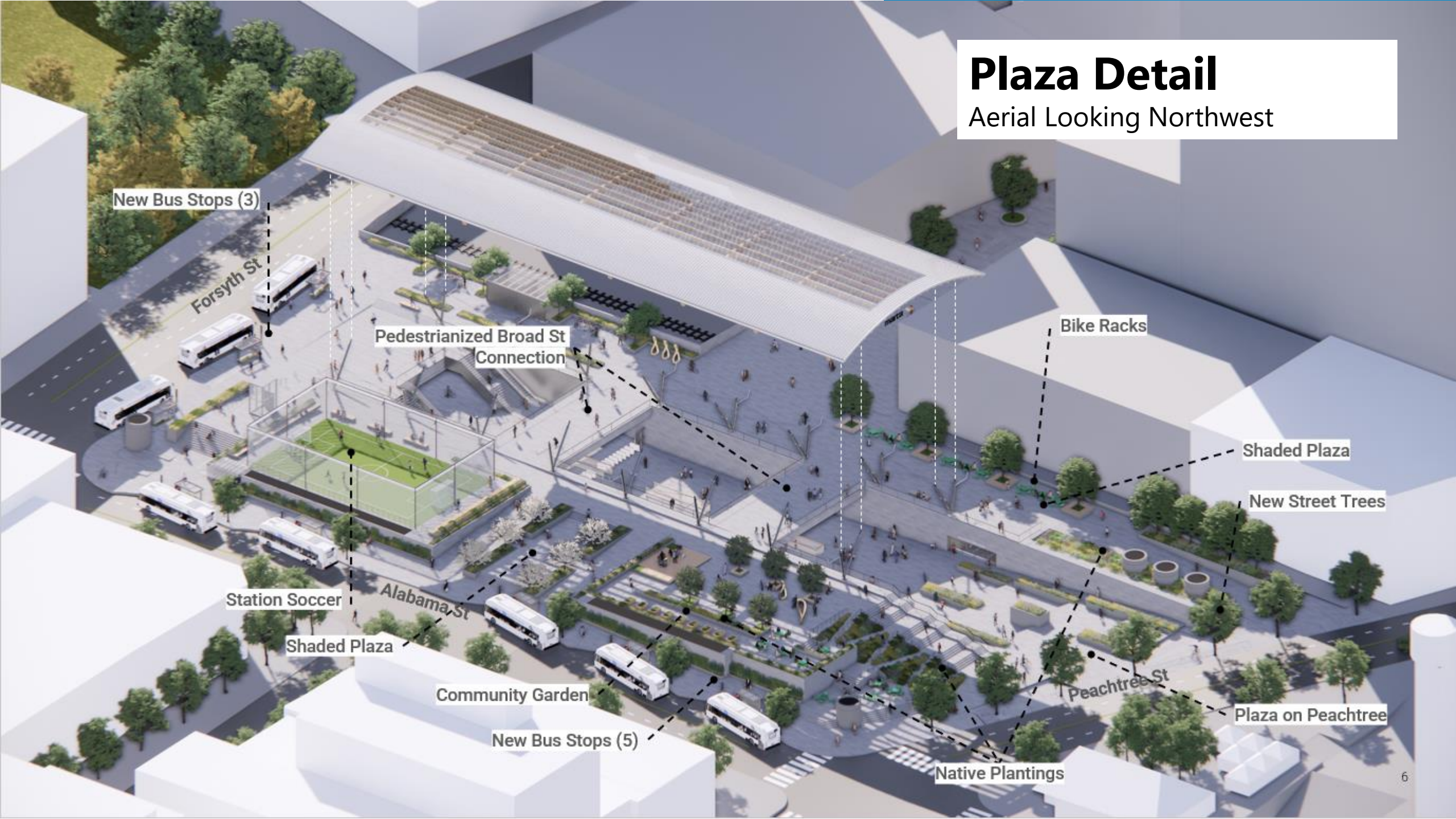
Canopy Aerial

Aerial Looking Northwest



Plaza Detail

Aerial Looking Northwest



New Bus Stops (3)

Forsyth St

Pedestrianized Broad St
Connection

Bike Racks

Shaded Plaza

New Street Trees

Station Soccer

Alabama St

Shaded Plaza

Community Garden

New Bus Stops (5)

Peachtree St

Plaza on Peachtree

Native Plantings

Peachtree Entrance

Aerial Looking Northwest



Concourse Center

Looking North



Forsyth Street Exit

Looking West



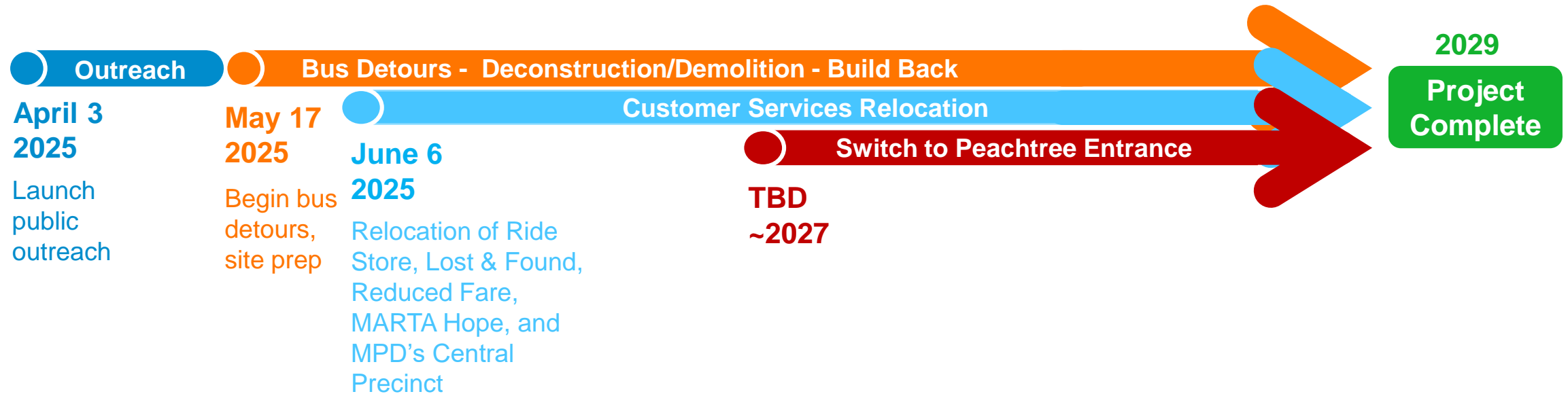
Forsyth Entrance

Street Looking Southeast

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Five Points Transformation Timeline



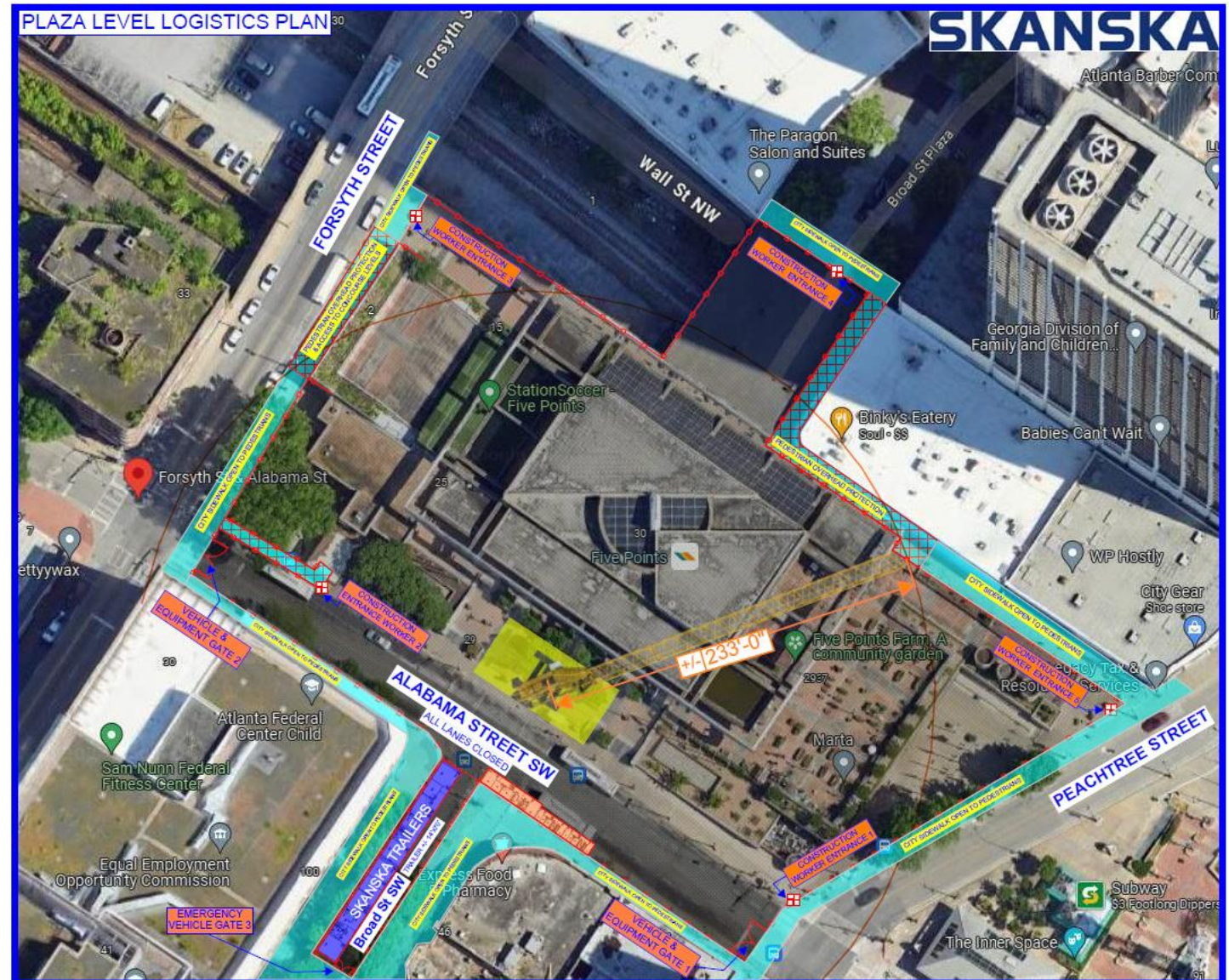
Service Impacts

- Forsyth Street entrance remains open
- Rail service and elevators not affected
- Buses currently terminating at Five Points will be detoured to nearby stations
- Most buses will still pick up and drop off at Forsyth entrance
- Station services (RideStore, Lost & Found, etc.) will be relocated to Ashby
- Restrooms will be closed

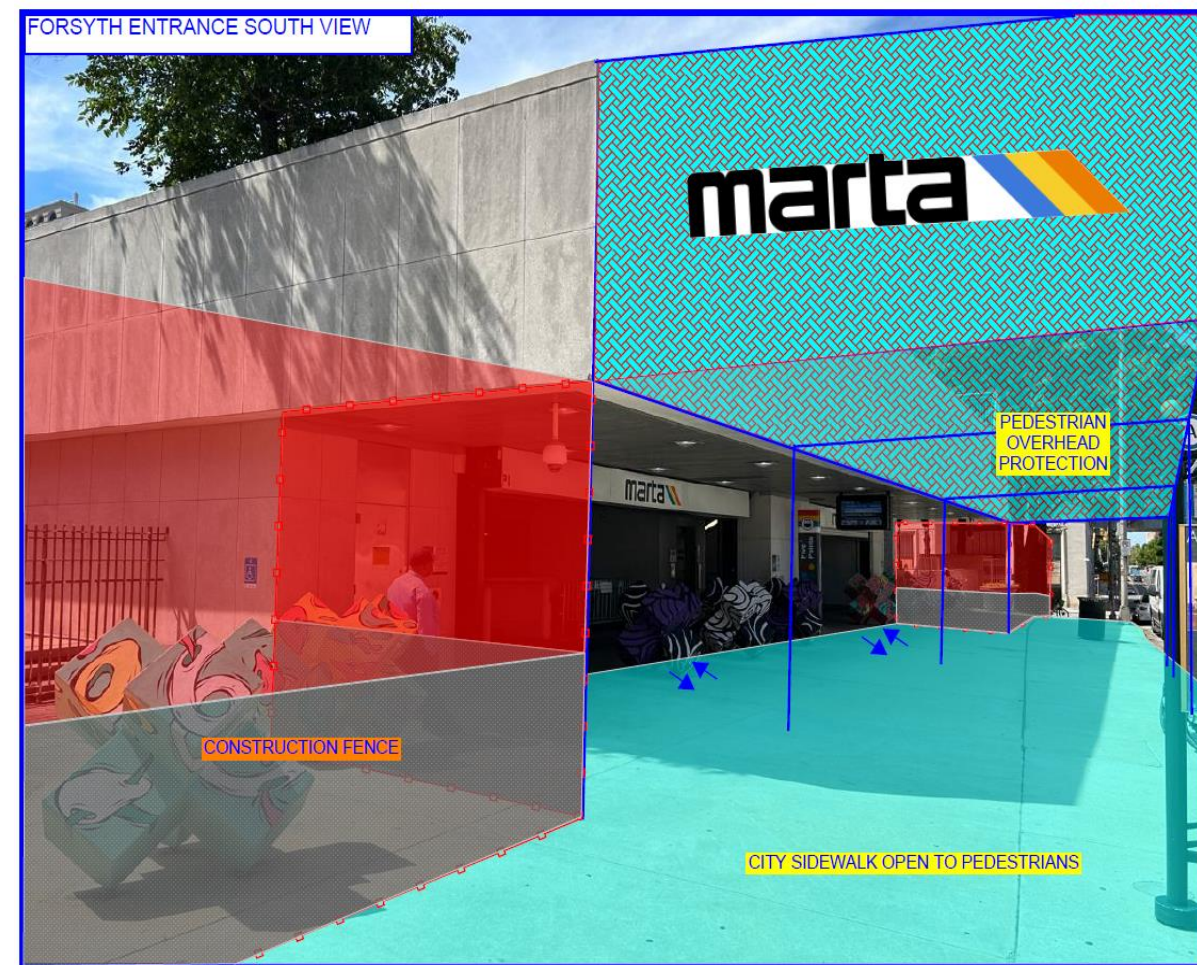


Construction Perimeter

- Peachtree, Broad Street Plaza and Alabama entrances closed
- Alabama Street closed to traffic. Sidewalk on south side remains open between Peachtree and Forsyth.
- Pedestrian path from Peachtree to Broad Street Plaza remains open for businesses

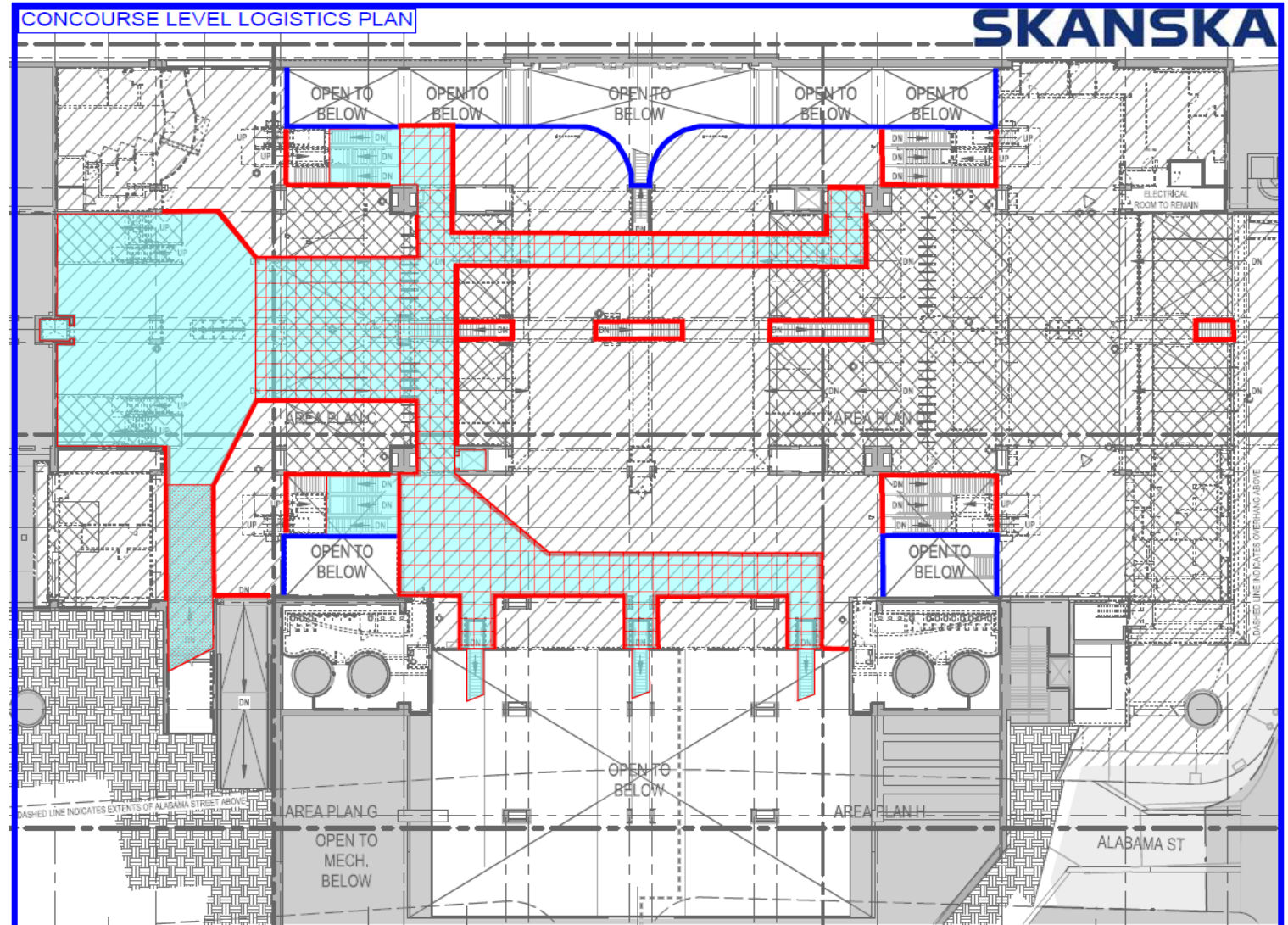


Forsyth Street Entrance



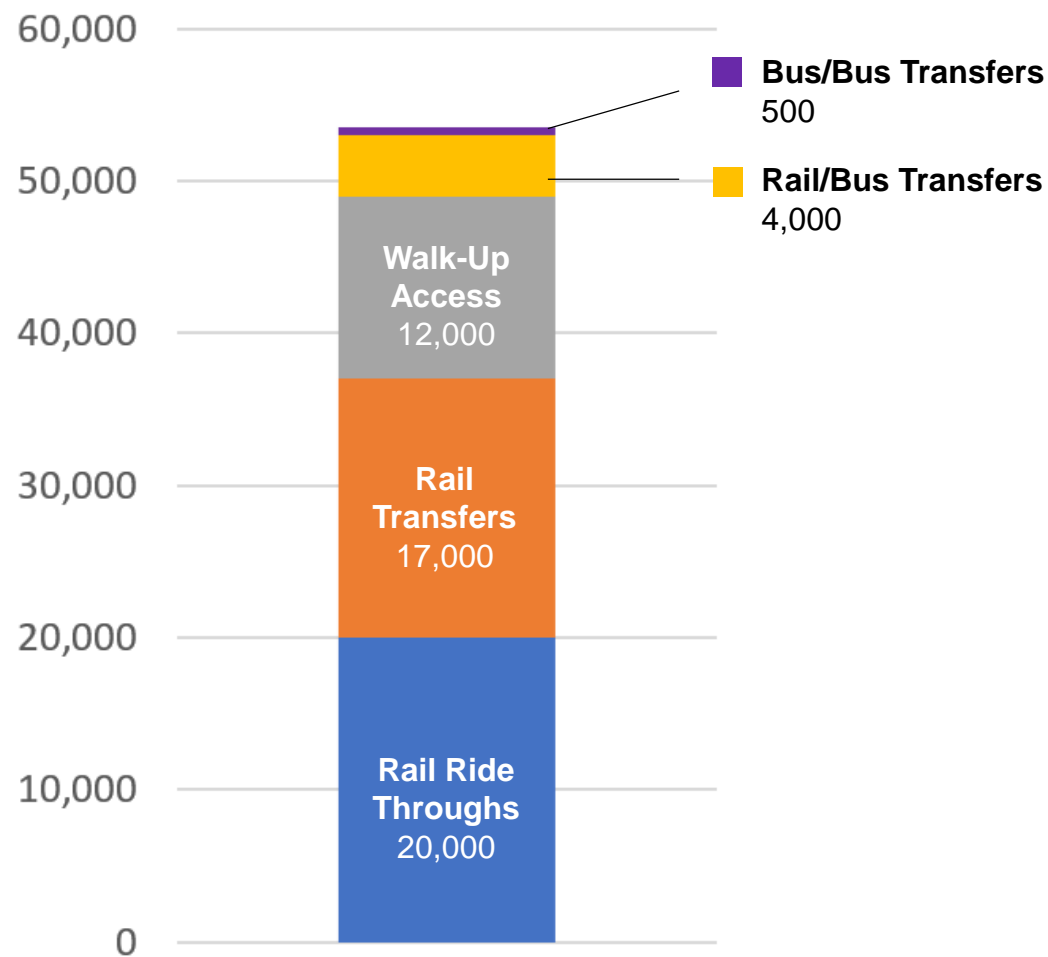
Concourse Layout

- Passage will be maintained to corner headhouses
- Elevators and escalators remain open
- Restrooms closed
- Tunnels to federal complex and Underground closed
- Emergency egress maintained at platform levels and by staircase to Alabama









Service Impacts: Ridership

Five Points Weekday Ridership by Means of Access



- ~4,500 passengers using buses could be affected by detours, but most will continue to transfer at Five Points
- Rail ride-through and transfer passengers will not be affected

Bus Detour Design Considerations

-  Maintain access to Five Points Station
-  Minimize time buses spend on Forsyth Street
-  Terminate routes at other rail stations
-  Minimize crowds waiting in front of the Forsyth Street entrance
-  Use one-way loops to minimize detours
-  Work with other construction efforts in the area



Service Impacts: Bus Detours

Will stop at Five Points on Forsyth Street:

- **3** – Martin Luther King Jr. Drive/Auburn Ave
- **21** – Memorial Drive
- **40** – Peachtree Street/Downtown
- **49** – McDonough Boulevard
- **55** – Jonesboro Road
- **107** – Glenwood
- **186** – Rainbow Road Drive/South DeKalb
- **813** – Atlanta University Center

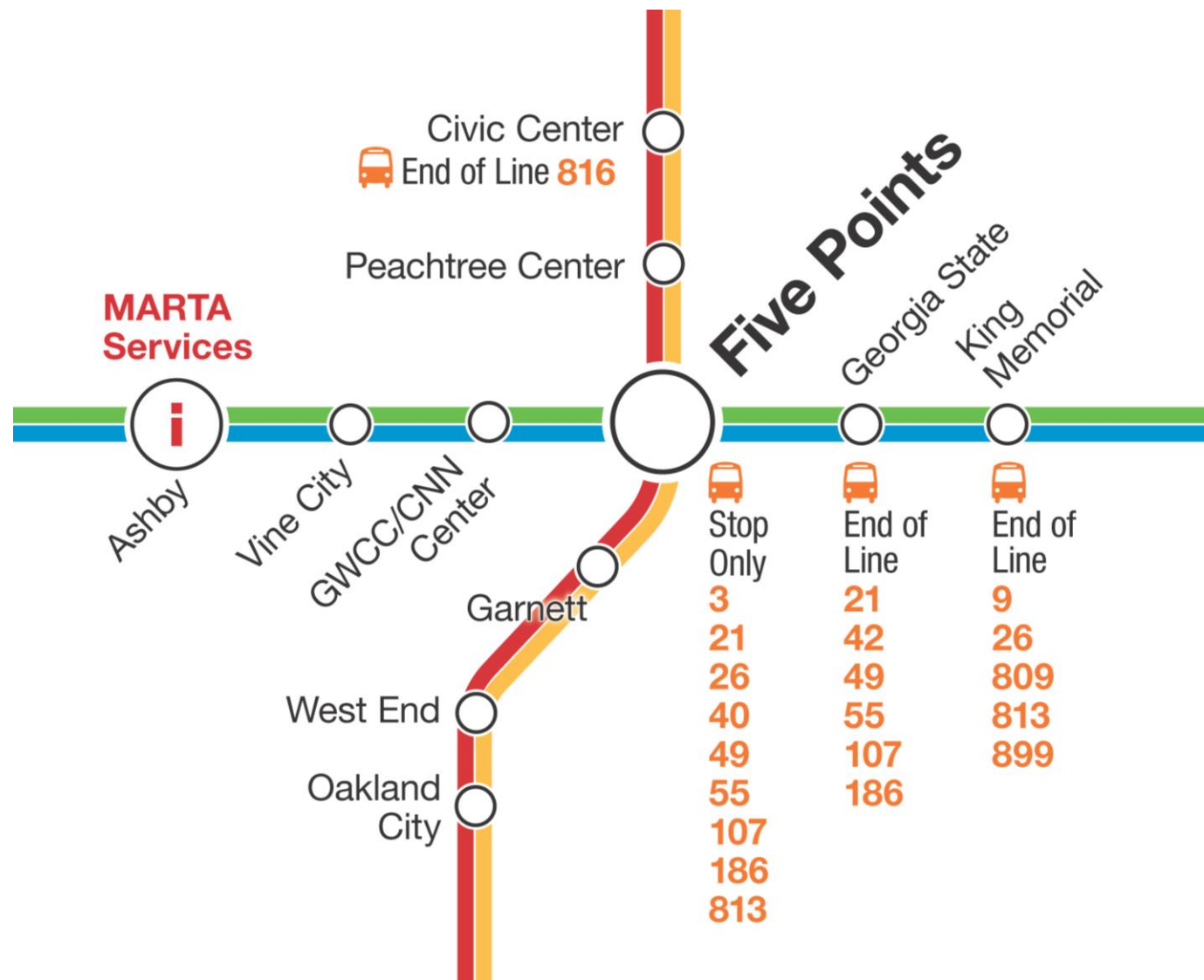
Will no longer stop at Five Points:

- **26** – Marietta Street/Perry Boulevard
(Will stop on Marietta Street)
- **42** – Pryor Road
- **816** – North Highland Avenue

Service Impacts:

Bus Route Changes

Most routes will continue to drop off and pick up at Forsyth, but will layover elsewhere

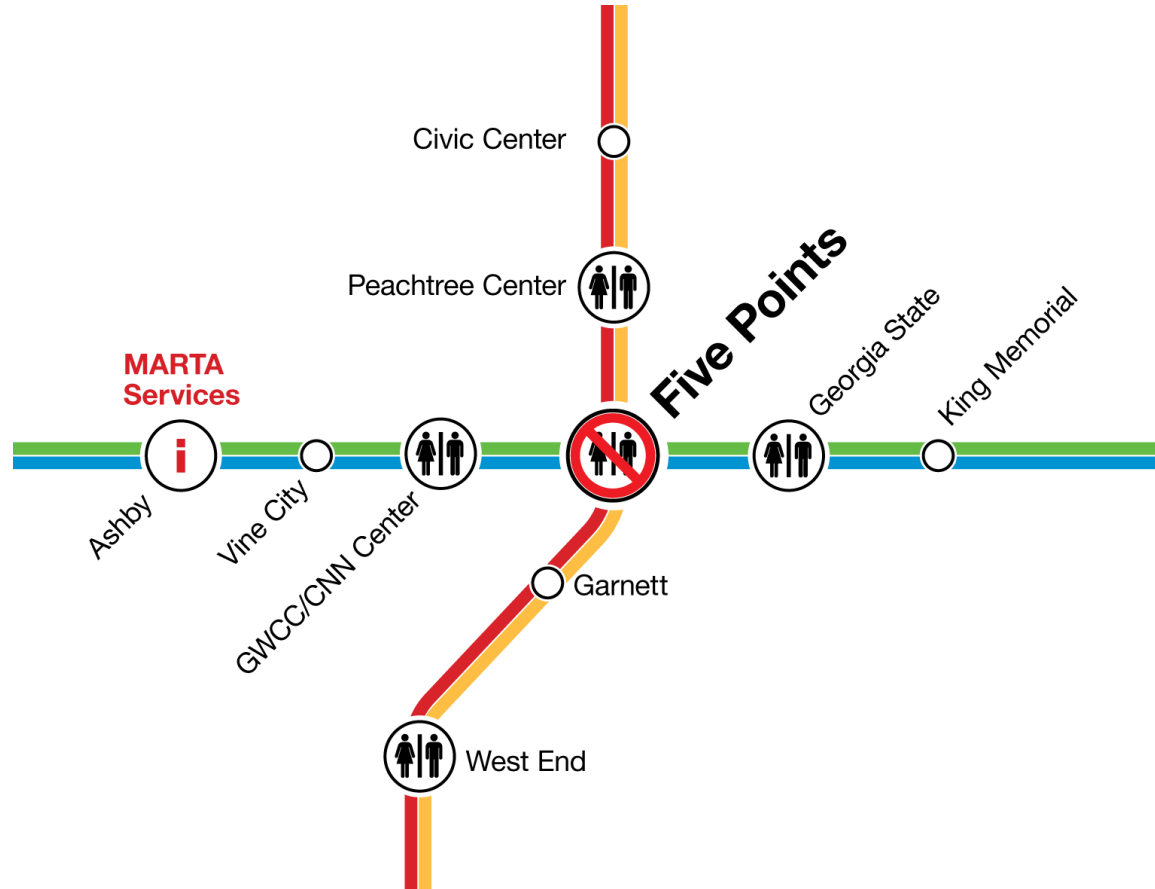


CLOSED during construction

Five Points restrooms closed

Alternate locations:

- GWCC/CNN Center (Westbound)
- Peachtree Center (Northbound)
- Georgia State (Eastbound)
- West End (Southbound)



FIVE POINTS FARM

A MARTA MAKEOVER COMMUNITY GARDEN

marta[®]
market

Station
Soccer[®]
Atlanta

Connecting communities through transit, soccer, and leadership training.

Outreach Overview


- Digital communications to Customers and stakeholders (started April 3)
- Texting campaign targeted to bus customers
- Personal canvassing with nearby businesses, employers and property owners
- Extensive preview signage before impact begins
- Canvassing and texting to customers on affected bus routes and surrounding neighbors
- Internal and external wayfinding to direct customers to the Forsyth entrance


RIDER ALERT

Five Points Transformation


Starting May 17, 2025

- Only Forsyth Street entrance open
- Bus detours
- Customer Services move June 6
- No change to train service & transfers
- No change to elevator access

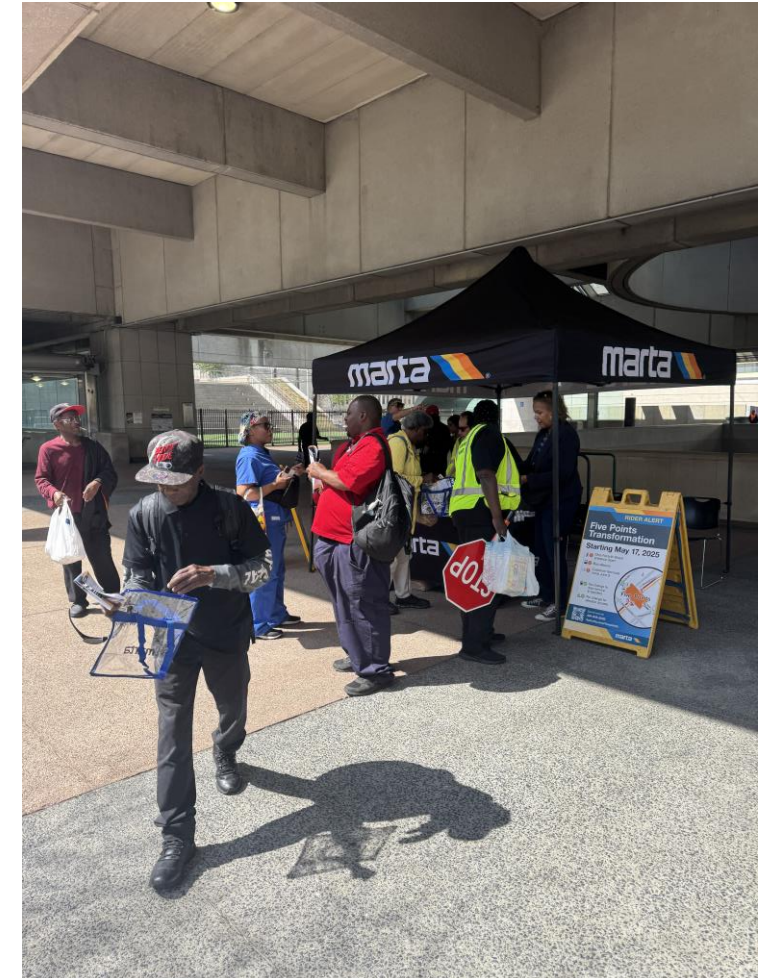




Scan for more info
404-848-5000
itsmarta.com/fivepoints



To request this information in another language or in an accessible format, call 404-848-5007 or 404-848-5007 (TTY).













Preview: Signs and Collateral

RIDER ALERT

Five Points Transformation

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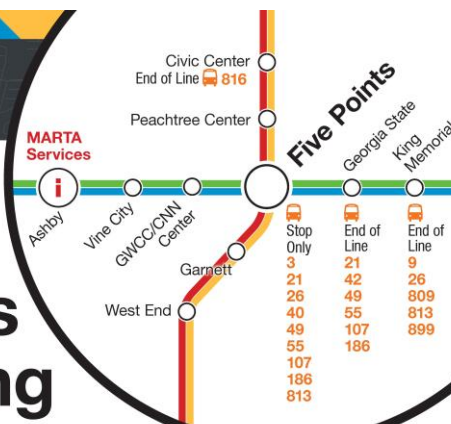
-   No change to train service & transfers
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Scan for more info


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Buses \ Moving May 17

Estos autobuses se mueven el 17 de mayo

	FIVE POINTS SERVICE	End of Line
3	Forsyth St	Helene Mills Senior Center
21	Forsyth St	Georgia State
26	Marietta St	King Memorial
40	Forsyth St	West End
42	NO stops at Five Points	Georgia State
49	Forsyth St	Georgia State
55	Forsyth St	Georgia State
107	Forsyth St	Georgia State
186	Forsyth St	Georgia State
813	Forsyth St	King Memorial
816	No stops at Five Points	Civic Center



Restrooms will close at Five Points June 6

Los baños estarán
cerrados en Five
Points el 6 de junio



Scan for more info

404-848-5000

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FACT SHEET

Five Points Transformation

MARTA will begin the first phase of the Five Points Station Transformation Project on May 17, 2025. Street-level station access will be maintained on Forsyth Street. Most buses will continue to serve Five Points on Forsyth Street, and their routes modified to terminate at nearby stations.

PROJECT DETAILS

- Deconstructing the existing concrete canopy and replacing it with a new canopy that better protects against weather.
- Establishing a more centralized bus hub.
- Improving the pedestrian connection on Broad Street.
- Incorporating public art, agriculture, gathering places and other customer amenities.

 **Bus Service**

The following routes will stop at Five Points on Forsyth Street:

- 3 Martin Luther King Jr. Drive/
Auburn Avenue
- 21 Memorial Drive
- 40 Peachtree Street/Downtown
- 49 McDonough Boulevard
- 55 Jonesboro Road
- 107 Glenwood
- 186 Rainbow Road Drive/South DeKalb
- 813 Atlanta University Center

These routes will no longer stop at Five Points:

26 Marietta Street/Perry Boulevard
(will stop near Five Points on
Marietta Street)

42 Pryor Road

816 North Highland Avenue

**These routes will terminate
at King Memorial Station:**

26 Marietta Street/Perry Boulevard

813 Atlanta University Center

899 Old Fourth Ward

These routes will terminate at Georgia State Station:

21 Memorial Drive
42 Pryor Road
49 McDonough Boulevard
55 Jonesboro Road
107 Glenwood
186 Rainbow Road Drive/South DeKalb

This route will terminate at Civic Center Station:
816 North Highland Avenue

Bus routes operated by regional transit partners CobbLinc, Ride Gwinnett, and Xpress will run as scheduled.



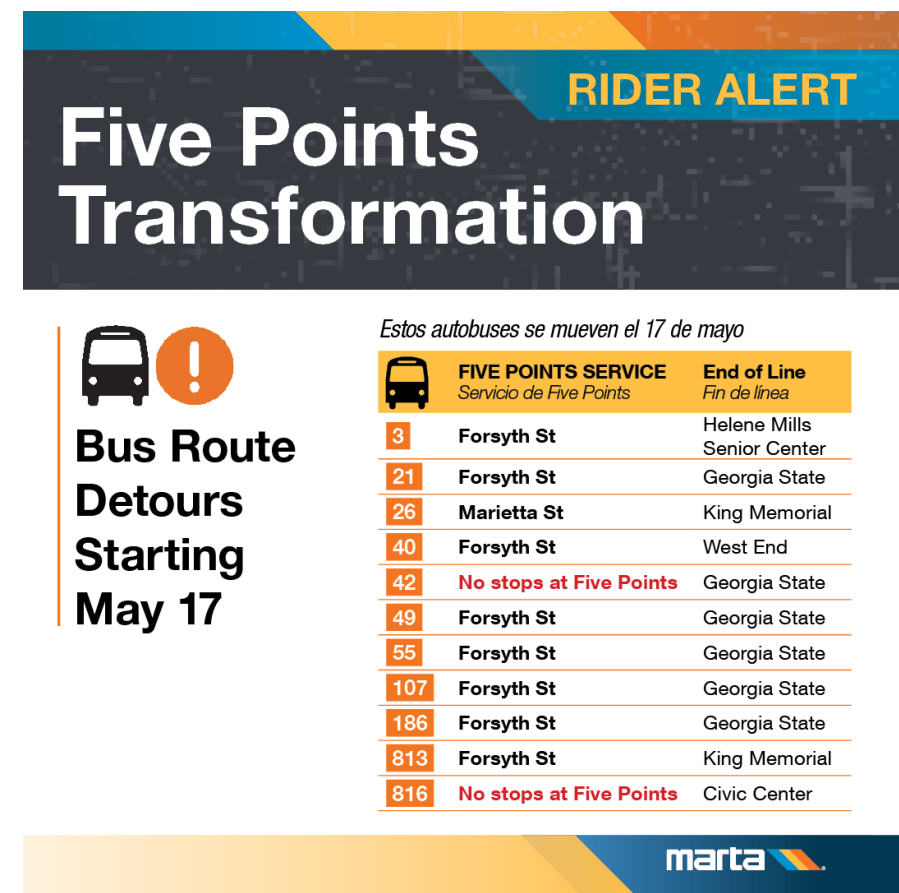
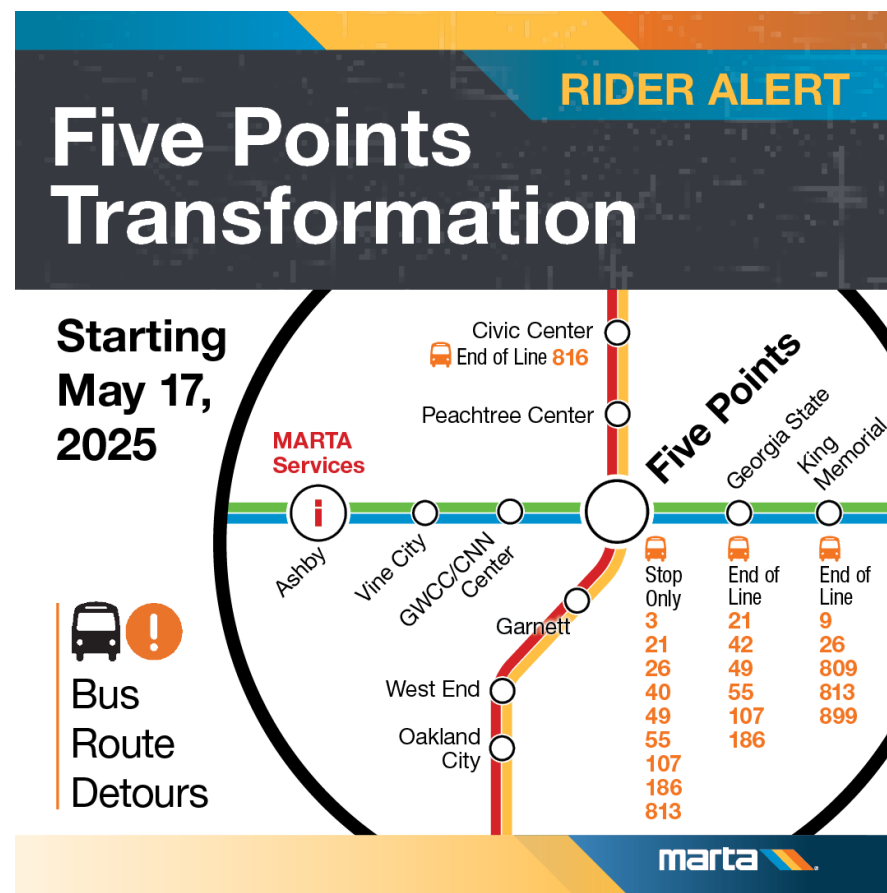
Social Media

Paid and unpaid

- May 1
- May 8
- May 12
- May 16

Email

- **May 1:** MARTA E-newsletter
- **May 8:** Email reminder to targeted FPT stakeholders
- **May 14:** Email reminder to full Breeze Card List
- **May 16:** Email reminder to targeted FPT stakeholders



Ambassadors starting May 17



Currently planning 4 days of MARTA staff coverage, by light-duty, CX, and Capital staff.

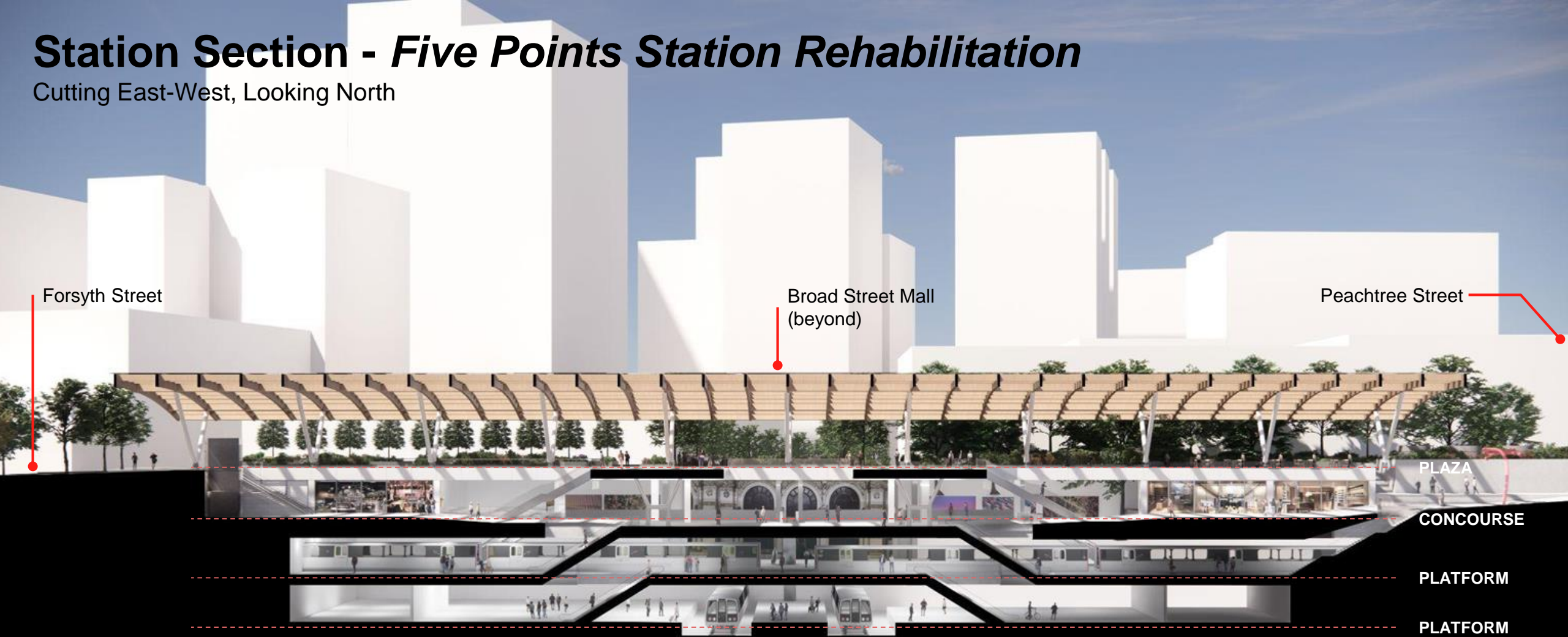
- Saturday, May 17
- Sunday, May 18
- Monday, May 19
- Tuesday, May 20

Focused on:

- Five Points: Alabama Street
- Five Points: Forsyth Street
- Georgia State: Concourse, rotating between Piedmont and Jesse Hill

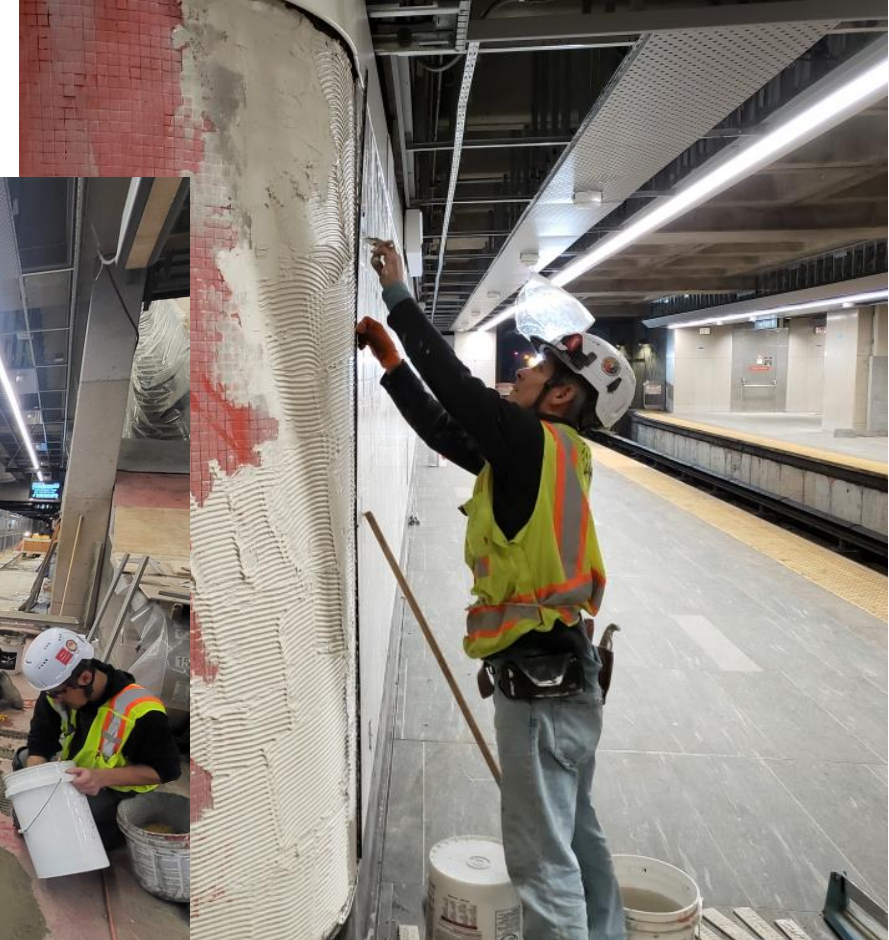
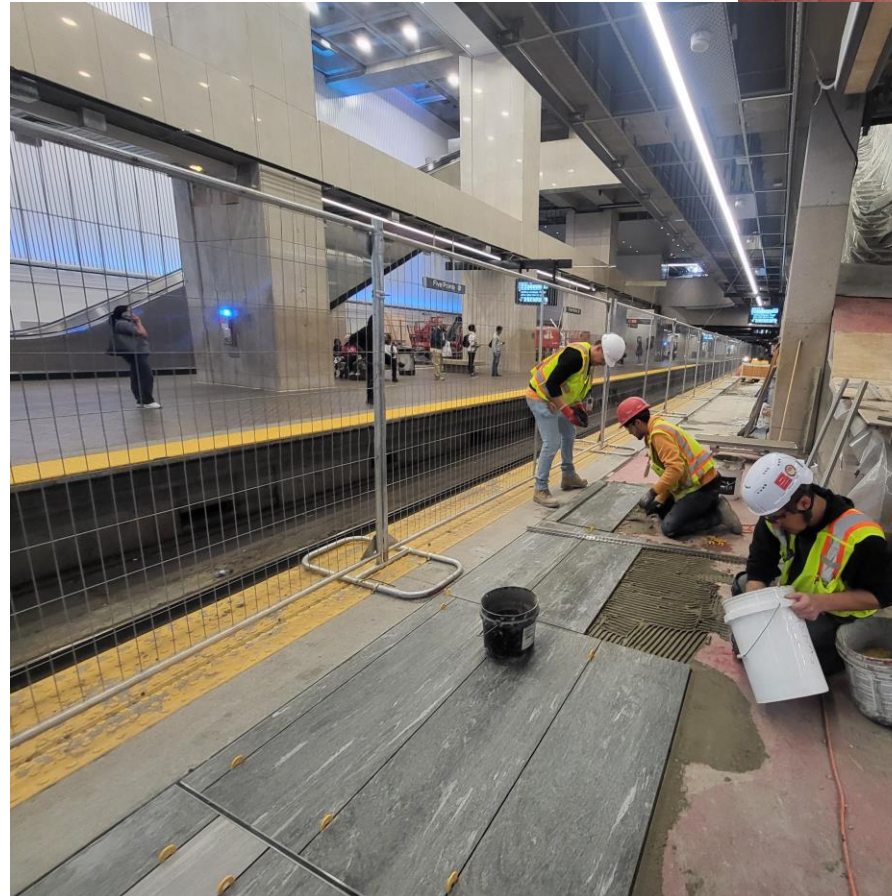
Station Section - *Five Points Station Rehabilitation*

Cutting East-West, Looking North



Station Rehab Update (downstairs)

- Separate project under MARTA's State of Good Repair program for both platform levels
- Scheduled completion: Spring 2026
- New platform pavers, wall tiles, mosaic art by local artists, LED lighting and furniture
- North-South center platform closure for renovations until May 2025
- East-West center platform closure for renovations this summer
- Two new elevators in design



Garnett Update

- Accelerated Station Rehab project before World Cup
- New platform pavers (will require 6-week skip stop)
- Deep cleaning of concrete walls, replacement of windscreens
- Exploring plaza improvements and activation through Project for Public Spaces grant with ADID
- Coordinating with SoDo and City on Broad Street improvements



Stay Updated!

- **More information can be found on:**
 - itsmarta.com/fivepoints (service details)
 - fivepointstransformation.com (project details)
 - MARTA social media
 - MARTA Apps and [Rider Alerts](#)
 - Station announcements
 - Bus and train announcements
 - Newsletter coming soon
- **Collaborate on Outreach:** Work with us to inform and engage our riders in your community
- **To reach the project team,** email us at fivepoints@itsmarta.com

